Priority Health 2023Certification

<mark>STOP</mark>! Are You New to Priority Health or New to Selling MAPD?

First you must pre-register for the certification portal. Log into the agent portal at www.priorityhealth.com, and select "Medicare Certification". Enter your contact information and your Broker ID, as well as IAD as your FMO and submit. After 24 hours you may proceed to the certification portal, instructions below.

Registering for the Certification Portal

Click or copy and paste: https://priorityhealth.pinpointglobal.com/Apps/Medicare/

For first time users- In the upper left corner of the screen, locate "First time visitors" then click on "Click here to register" (**PLEASE NOTE**- if you have not preregistered [above] you will get an error trying to register for the certification portal)

- **Registration ID**: Use your National Producer Number (NPN)
- **Access Code**: <mark>PH2023</mark>

Click on the greyed out box that says "<mark>Lookup NPN using NIPR</mark>"
Under the heading "Search by SSN & Last Name" enter your SSN number and Last Name in the proper fields

- Click "<mark>submit Query</mark>"
- Click "<mark>use this NPN</mark>"
- Click "<mark>submit</mark>"

Update your Personal information, confirm or correct your mailing address, enter your Priority Health Broker ID (Example B123456) and update your phone number
Use the dropdown to select your FMO- **(<mark>Insurance Advisors Direct</mark>)**
Create a new password and Recovery Security Question
Submit

Completing Product Certification for Registered and Returning Agents

Login to https://priorityhealth.pinpointglobal.com/
Click the green "Certifications" tile
Complete 4 tasks listed

Step 1-Upload Annual Certificate
- Accepts AHIP, Convey, NHUA CMS Cert and Pinpoint

Step 2- Register for Online Training
- Priority Health requires a live presentation or webinar

- "Priority Health Products Certification" will schedule a <u>live</u> webinar or face to face class

Step 3-Priority Health Attestation
- Requires signature

Step 4-Priority Health Product Certification Exam
- Agents have 3 attempts to pass

Am I done? Am I Certified?
- Click on "Transcript"
- If you have a printable certificate you are CERTIFIED!
- If you do not have a printable certificate, click on Certifications and complete items that are not checked
- Follow steps above to complete all requirements

Still have questions? Let us know!

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