

BCBS of MI Certification FAQ

<https://bcbs.pinpointglobal.com/Apps/Medicare/default.aspx>

Returning agents:

Username: usually NPN

Password: set by you

New agents:

Once your contract has been submitted and processed, you will receive an email with your **Agent ID**. **You will need this to register**. Once you have that you may go to “Click here to register” :

- Check the “I have access code only” box
- Access Code: **NewAgent2023**
- Enter in your contact information and Agent ID
- Select GA Code **A5** (this is important for our ability to track your certifications)

Once in you can proceed to the “Certifications” button to take the training and test. You can also see your past certifications under the “Transcript” section.

Visual Walkthrough:

Login if returning agent:



First time visitors
[Click here to register](#)

Returning users
Username:
Password:
[Log In](#)

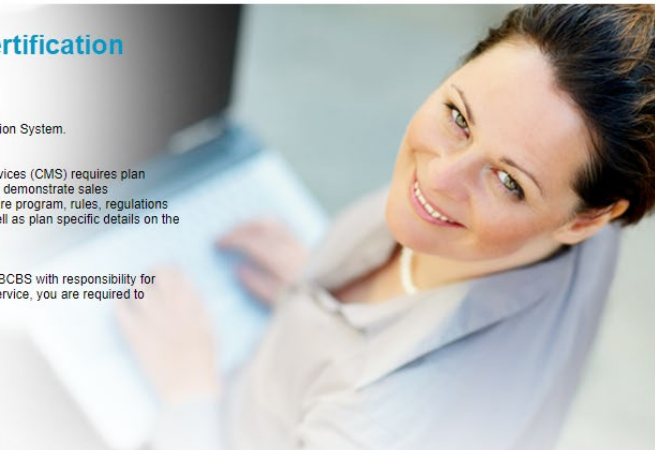
[Forgot password?](#)
[Forgot username?](#)

BCBS Medicare Certification System

Welcome to the BCBS Medicare Certification System.

The Centers for Medicare & Medicaid Services (CMS) requires plan sponsors to provide training and testing to demonstrate sales representatives' knowledge on the Medicare program, rules, regulations and compliance-related information, as well as plan specific details on the products they intend to sell.

As a sales representative or employee of BCBS with responsibility for some aspect of marketing, sales and/or service, you are required to complete an annual certification.



Register if new agent:



New User Registration

You should have received your Registration credentials in a welcome email. If not, [click here](#) to resend the information to your email.

Register to Complete BCBS Medicare Certification

☒ I only have an access code

Registration ID:

Access Code:

[Continue](#)

Already registered? [Click here](#) to login.

Why Certify?

The Centers for Medicare & Medicaid Services (CMS) requires plan sponsors to provide training and testing on Medicare rules, regulations and compliance-related information on the products they intend to sell.

You are required to complete annual Medicare and product certification if you are responsible for marketing, selling or servicing BCBS.

You must select A5 in the drop down:



Registration

*required field

Confidential Information

NPN must match the data provided by the NIPR website to ensure unique ID information.

Please click [Lookup NPN using NIPR](#) to populate your National Producer Number.

National Producer Number:*

7401566

[Lookup NPN using NIPR](#)

Please save your NPN in a secure location, as it will become your username.

Personal Information

First Name:*

Test

Middle Initial:

Last Name:*

Agent

Suffix:

E-mail:*

email@email.com

Confirm E-mail:*

email@email.com

Address 1:*

123 Main St

Address 2:

City / Town:*

Novi

State / Territory:*

Michigan

ZIP Code:*

48375

Agent Code:

MA/GA Code:

A5

Please select the track(s) you wish to take training on

☒ Individual MA - Michigan

☐ Group MA - Michigan

You will be able to change CMS Training Provider on the "Certifications" page.

[Pinpoint](#)

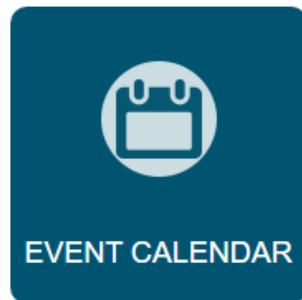
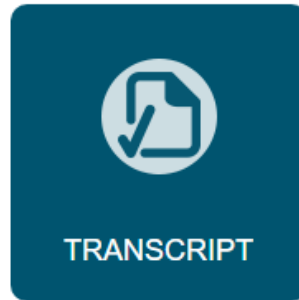
Create / Modify Your Password

If you are a new user, please create a password below. If you are a returning user and do not enter a new password below, your password will remain the same as previously saved.

Password: *

Select "Certifications"

Blue Cross Blue Shield of Michigan LEARNING CENTER



Upload your AHIP or Pinpoint Certificate, take the Training and Assessment and Agreement:

[Home](#) | [Certifications](#) | [Transcript](#) | [Event Calendar](#) | [Resources](#) |

BCBS is committed to providing annual sales training that helps protect beneficiaries from inappropriate sales or misinformation. The Centers for Medicare & Medicaid Services (CMS) requires annual training on Medicare rules, regulations, product specific training and compliance. You will also be tested to demonstrate your knowledge of the information provided.

PLEASE NOTE: You may need to refresh this page by pressing CTRL F5 in order for your completion to appear for recently completed courses.


Annual Requirement Year:

Individual MA - Michigan (click to expand or collapse)

			Status
<input checked="" type="checkbox"/>	REQ	Import Medicare Certificate Of Completion - View Certificate	Approved
<input checked="" type="checkbox"/>	REQ	2022 Medicare Advantage & Medicare Supplement Training	Complete
<input checked="" type="checkbox"/>	REQ	2022 Michigan Individual Self-Assessment	Complete
<input checked="" type="checkbox"/>	REQ	Producing Agent Agreement	Complete

View completed certs, or print certificate:

Annual Requirement Year: 2022

Individual MA - Michigan (click to expand or collapse)			Attempts	Status
<input checked="" type="checkbox"/> REQ	Import Medicare Certificate Of Completion -  View Certificate			Approved
<input checked="" type="checkbox"/> REQ	2022 Medicare Advantage & Medicare Supplement Training			Complete
<input checked="" type="checkbox"/> REQ	2022 Michigan Individual Self-Assessment		(View Attempts 1)	Complete
<input checked="" type="checkbox"/> REQ	Producing Agent Agreement		(click to view form)	Complete
Print Certificate				